EAST VALLEY METROPOLITAN DISTRICT

SERVING THE ALGONQUIN ACRES and portions of the VALLEY ESTATES SUBDIVISIONS in City of Centennial, Colorado * www.eastvalleywater.20m.com Billing and Accounting: PO Box 440245 * Aurora, CO 80044 * 303-284-7553

Dear Water Customer: The East Valley Metro District recently replaced all water meters with state of the art meters that provide close to real time reporting. The District's meters were due for replacement. The new system eliminates the District's need to manually read meters providing long term cost savings. It also provides usage, flow and leak analytics to help us better manager our water system.

You can now create your own account on-line and download the phone app to monitor usage and get leak alerts!

Note: More functionality is available in the on-line account page, as opposed to the phone app, such as leak alert setup.

CREATING YOUR ACCOUNT ON-LINE

- 1. Go to: www.eyeonwater.com/signup
- 2. Enter meter location zip code: 80111
- 3. Enter the full account number found on the upper right area of your bill and click Next
- 4. Enter your email address and create/confirm a password.
- 5. You will receive a confirmation email from BEACON, the system vendor name. You must verify your email address by clicking on this link. Once you do, you can sign in using your email and password at www.eyeonwater.com

HOW TO DOWNLOAD THE EyeOnWater® App

- 1. Go to the App Store on your Android or iPhone and search for "eye on water".
- 2. Download the free App to your iPhone or Android Phone.
- 3. Open the App.
- 4. Tap on Login if you already have an account setup.

ACCOUNT SET-UP ON THE APP

- 1. Tap on the Register button.
- 2. Tap on "Enter your account information Manually".
- 3. Enter your meter location Zip Code: 80111
- 4. Select your water provider East Valley Metro/Water
- 5. Enter your Account number found on the upper right part of your bill and tap on the Next button.
- 7. Enter a valid e-mail address.
- 8. Create and confirm a password.
- 9. Verify that you have read the Terms of Service.
- 10. Tap on the Next button.
- 11. An email will be sent to the address you provided.
- 12. Click or tap on the link in the email to verify it is valid.
- 13. You can now sign in to your account.

Two helpful YouTube videos on this system from Sante Fe Water on:

How to set up a leak alert: <u>https://www.youtube.com/watch?v=sExr6W52UKw</u> Account setup: <u>https://www.youtube.com/watch?v=GsdgRVaX4I0</u>